



Limited Warranty

Virtual-AC warrants all products to the original purchaser for up to one (1) year from date of installation unless otherwise indicated. **Rebuilt Compressors carry a 6 month warranty.** Ultimate responsibility of product warranty and length or term of warranty lies with each manufacturer, and therefore all manufacturers' warranties will prevail against customers returns. All returned products are subject to inspection and verification of warranty conditions and policies before credit will be issued. Electrical products are warranted for 90 days from the date of installation unless otherwise specified by the manufacturer.

Any compressor installation must also include the installation of expansion tube/valve, and receiver/drier/accumulator. Compressors returned for warranty, must have evidence of these system components also being installed at the time of compressor installation. Failure to install above mentioned components will void compressor warranty.

It is the responsibility of every customer to correctly install any Virtual-AC parts in accordance with the Original Equipment Manufacturer instructions and policies. It is also their responsibility to have technicians/installers properly trained so they can handle service complaints and warranty problems, as well as identify parts, order parts, and handle any return parts under warranty.

PARTS CLAIMS WILL BE REJECTED IF:

1. Upon inspection by Virtual-AC, the part is found to be satisfactory and within manufacturing or manufacturer's standards.
2. The part is damaged due to improper installation, abuse, misuse, improper removal, defacement, or visible shipping damage.
3. The part is not manufactured or furnished by Virtual-AC.
4. Any of the following parts are returned to Virtual-AC without shipping/sealing caps in place and properly packaged before shipment: Compressors, Evaporator Cores, Condensers, Driers, Accumulators, or Expansion Valves.